

Booking Terms & Conditions

- Payment for all tickets and hotel rooms will be invoiced for and all payments for tickets must be received in advance of the awards evening on Thursday 17th October 2019.
- Payments for all tickets and hotel rooms booked for this event will be invoiced within 3 working days of booking confirmation being received.
- Payments should be received within 14 Days of invoice being sent by British Wills and Probate Awards, C/O Solve Legal Ltd.
- If payment is not received within the 14 Days, we maintain the right to release the booking with immediate effect and the customer will be notified of this in writing.
- Once tickets and/or hotel rooms have been booked, they cannot be cancelled.
- All tickets and hotel rooms are non-refundable. If a guest is unable to attend, they can contact the British Wills & Probate awards at awards@todayswillsandprobate.co.uk with details of a substitute guest.
- For reasons beyond our control, we reserve the right to make changes at any time to the date, timing and/or location or advertised content of the event. We will not be held liable for any cost or associated expenses (including travel / accommodation) incurred in connection or as a consequence of a change to the event.
- We reserve the right to cancel the event due to reasons outside of our reasonable control, and we shall not be held liable for any associated costs incurred as a consequence of this cancellation, including, but without limitation, to booking fees, travel costs or accommodation expenses. Should cancellation of the event occur, all tickets will be refunded at the price set out at the time of booking.
- Completion of the booking order form will be treated by us as confirmation that you have read, understood and accepted all of the above Terms & Conditions.